
EXTERNE MEMO

Project : User manual

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Topic : Teamviewer Quick Support

By : AE

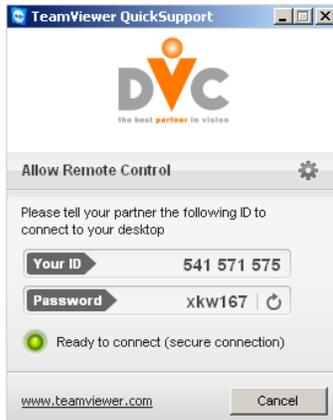


This manual will guide you through the steps to make a remote connection with one of our engineers.

1. Open your internet browser and browse to: www.machinevision.nl/nl/r/teamviewer
2. If asked, press “Open”
3. The folder will open automatically if you pressed “Open”. If not, browse to your download folder and locate the “TeamviewerQS-DVC” file
4. Run “TeamviewerQS (DVC)”
5. If a Security Warning pops up, press “Run”



6. DVC Teamviewer QuickSupport will start



7. Give the engineer your Teamviewer ID followed by your password. We will now be able to make a remote connection to your system

Note: DVC TeamViewer needs to be running in order for us to make a connection! When this window is closed we cannot make a connection and you need to re-open Teamviewer QuickSupport.